# Training Online Learning Support Applications In The Pandemic Time Covid 19 For Teachers And Parents Of State Elementary Schools 80 Halong Ambon

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#### Abstract

During the Covid 19 pandemic, large-scale social restrictions (PSBB) were imposed in Ambon city. With the imposition of large-scale social restrictions, the learning process conducted at SD Neg 80 Halong was closed. All students are encouraged to stay at home from March until now. This of course causes losses on the part of the students because they cannot get their rights as students to enjoy education and socialize with their peers. For teachers, they cannot communicate face-to-face with students and the lessons that should be given to students are hindered by pandemic situations and conditions.

Problems or constraints experienced by students, parents and teachers can be overcome by learning online by using several applications that support the teaching and learning process, such as Google Classroom, Zoom and Google Meet. This application can be a solution for the learning process of teachers and students. Apart from teachers and students, parents are also responsible for the process of supervising children's learning while at home. They also have to understand well the applications that will be used by their children so that the learning process can run smoothly and well.

The purpose of this service activity is to provide training on the use of online learning media to support the online teaching and learning process during the Covid-19 pandemic so that teachers and parents (as student companions) can understand and be able to use and apply online learning media properly.

Keywords : Google Classroom training; Google Meet training; Zoom training

## I. INTRODUCTION

Coronavirus Disease is a contagious that first emerged in Wuhan, China in 2019. It was coded "COVID-19" by the W.H.O which stands of Coronavirus Disease 2019. The Coronavirus outbreak remains one of the worst global pandemics for decades. One of the effects of the Covid-19 pandemic is the closure of all schools in Ambon city, one of which is the 80 Ambon Public Elementary School. The sudden change in the teaching and learning process from a face-to-face process to an online process requires teachers, students and parents to know and be able to use online learning support applications.

ICT's potentiated the flow of information in remote educational environments, allowing the students, and interacting individual, to break hierarchical knowledge. Prati (2020) states that A group from Italy, a country severely affected by pandemic, reported in an article that self-learning among students improved their ability to use online resources and some-how encouraged learning independence.<sup>1</sup>

SD Negeri 80 Halong is located in Halong village, Baguala sub-district. The total number of students is 160 students consisting of grade 1 to grade 6. The total number of classes is 6 classes, each class has approximately 25-28 students. Meanwhile, the number of teachers as teaching staff is 10 teachers, consisting of 6 permanent teachers (Civil Servants) and 4 honorary teachers (interview source).

During the Covid 19 pandemic, large-scale social restrictions (PSBB) were imposed in Ambon city. With the imposition of large-scale social restrictions, the learning process conducted at SD Neg 80 Halong was closed. All students are encouraged to stay at home from March until

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now. This of course causes losses on the part of the students because they cannot get their rights as students to enjoy education and socialize with their peers. For teachers, they cannot communicate face-to-face with students and the lessons that should be given to students are hindered by pandemic situations and conditions. Quentin (2014), states that school closing is very controversial, and it can have spillover effects on a large number of students in receiving schools. It can affect the quality of teaching and learning and academic achievement particularly for students with special needs or those with learning difficulties that often requires more physical attention and guidance from the teachers. Problems or constraints experienced by students, parents and teachers can be overcome by learning online by using several applications that support the teaching and learning process, such as Google Classroom, Zoom and Google Meet. This application can be a solution for the learning process of teachers and students. Apart from teachers and students, parents are also responsible for the process of supervising children's learning while at home. They also have to understand well the applications that will be used by their children so that the learning process can run smoothly and well. The purpose of this service activity is to provide training on the use of online learning media to support the online teaching and learning process during the Covid-19 pandemic so that teachers and parents (as student companions) can understand and be able to use and apply online learning media properly.

#### II. METHOD

In the realization of solving this problem, there were 3 methods applied in the Online Learning Support Application Training during the Covid 19 Pandemic for teachers and parents of SD Neg. 80 Halong Ambon, namely presentation, question and answer, and practice of using applications.

## III. ACTIVITY RESULT

Activities were carried out on September 23 and 24, 2020 at SDN 80 Halong. The first day of activities conducted training on 3 types of applications for teachers, namely the google classroom application, google meet and Zoom. This activity was attended by 8 teachers who teach at the school.



Picture 1: Training for teachers

On the second day, there was training for parents who were representatives of each class. The parents of these students were selected and invited by the principal by taking into account the Covid 19 protocol, which is the number of people in the room who cannot be close together. There were 10 parents who attended the training.



Picture 2: Training for parents

Training activities are carried out by applying Covid 19 handling protocol, namely washing hands and measuring body temperature before entering class as well as distance between sitting and using masks provided by the team as shown in the picture.



Picture 3: implementation of the covid protocol

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Picture 4: Some examples of training modules

### IV. CONCLUSION AND RECOMENDATION

### A. Conclusion

- 1. Training on online learning applications such as the google classroom, google meet and Zoom applications is needed by teachers in carrying out learning during the Covid 19 pandemic.
- 2. Parents of students have additional knowledge and abilities in running online learning applications while assisting students in learning from home

#### B. Recommendation

It is necessary to carry out other training activities that support the teaching and learning process in order to increase the ability of teachers and are expected to be carried out regularly in order to increase the capacity of teachers' abilities in teaching.

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